



Oifig an Stiúirthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ/230703

Deputy Claire Kerrane,
Dáil Éireann,
Leinster House,
Dublin 2

18th July 2023

PQ 32770/23

To ask the Minister for Health if additional resources will be provided by the National Ambulance Service to the north Roscommon/south Leitrim area given the high number of call volumes in this area; and if he will make a statement on the matter. -Claire Kerrane

PQ 32771/23

To ask the Minister for Health to provide the call volumes for the National Ambulance Service for the north Roscommon, Boyle, Carrick-on-Shannon area; and if he will make a statement on the matter. -Claire Kerrane

Dear Deputy Kerrane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

To provide context, in line with International Best Practice, the NAS operates a dynamic deployment model which results in the closest ambulance being tasked to respond to high acuity Purple calls (Life Threatening cardiac or respiratory) or Red calls (life threatening illness or injury other than cardiac or respiratory arrest). This call taking and dispatch function is operated by the NAS National Emergency Operations Centre (NEOC) which operates across two sites, Dublin and Ballyshannon. All NAS resources are dispatched to calls across the country from the NEOC on a nearest available (to the incident) basis and not on a county boundary basis.

PQ 32770/23

New development posts are going into Sligo and Ballina. These will service the North Roscommon/South Leitrim area through our dynamic deployment system detailed above

NAS adopts a detailed and analysis based approach focussed on predicting and planning the capacity required into the future to continue to provide high quality, safe and person centred emergency and urgent care services against the background of ever rising demand.





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Call volumes per county are not deemed a Key Performance Indicator (KPI) for the Health Information Quality Authority (HIQA), the Department of Health (DoH) or the National Ambulance Service (NAS). Therefore, reporting and publishing of response times on a county by county basis is not a requirement. The NAS report monthly on Purple calls (Life Threatening cardiac or respiratory) and Red calls (life threatening illness or injury other than cardiac or respiratory arrest) on a regional basis.

In June 2023 the number of incidents responded to in the North West region was 2,116. In 2023 to date there have been 11,952 incidents responded to in the North West region.

I trust that this information is of assistance.

Yours sincerely

William Merriman
Director of Operations
National Ambulance Service

